

How will you connect with the most diverse wired impatient entitlement-oriented skeptical demanding convenience-oriented fun-loving generation in US history?















Matures

Family Stories
Schools
Radio
Newspapers
Magazines
Movies
Neighbors















Millennials

Family Stories Schools Places of worship Radio Billboards Newspapers Magazines Movies Neighbors Television Calculators Cordless Phones Personal Computers Pagers

Cell Phones Global Positioning Technology Menu-Driven Software **Presentation Software Text Messaging** World Wide Web Meta-Search Engines **Electronic Shopping Carts** Video Phones Global Positioning Systems Swipe Technology Downloadable Entertainment Portable Entertainment Mobisodes

Social Networking Sites
In-text Advertising
Blinks
Avatars
Motion Capture
Twitter















Recruiting

- It's all about the perception.
- They demand immediate gratification.
- They are ultra-connected.
- Media dominates their lives.
- They are multi-channeling 24/7/365.















Retaining

- They view a job as a contract.
- To them, work-balance is paramount.
- They want to be respected from the get-go.
- They expect to be told why.
- They expect praise for their contributions.















Motivating

- Focus on outcome rather than process.
- Seek their input.
- Recognize their contributions.
- Train-train-train.
- Take time to explain your reasoning.
- Emphasize teamwork where possible.













