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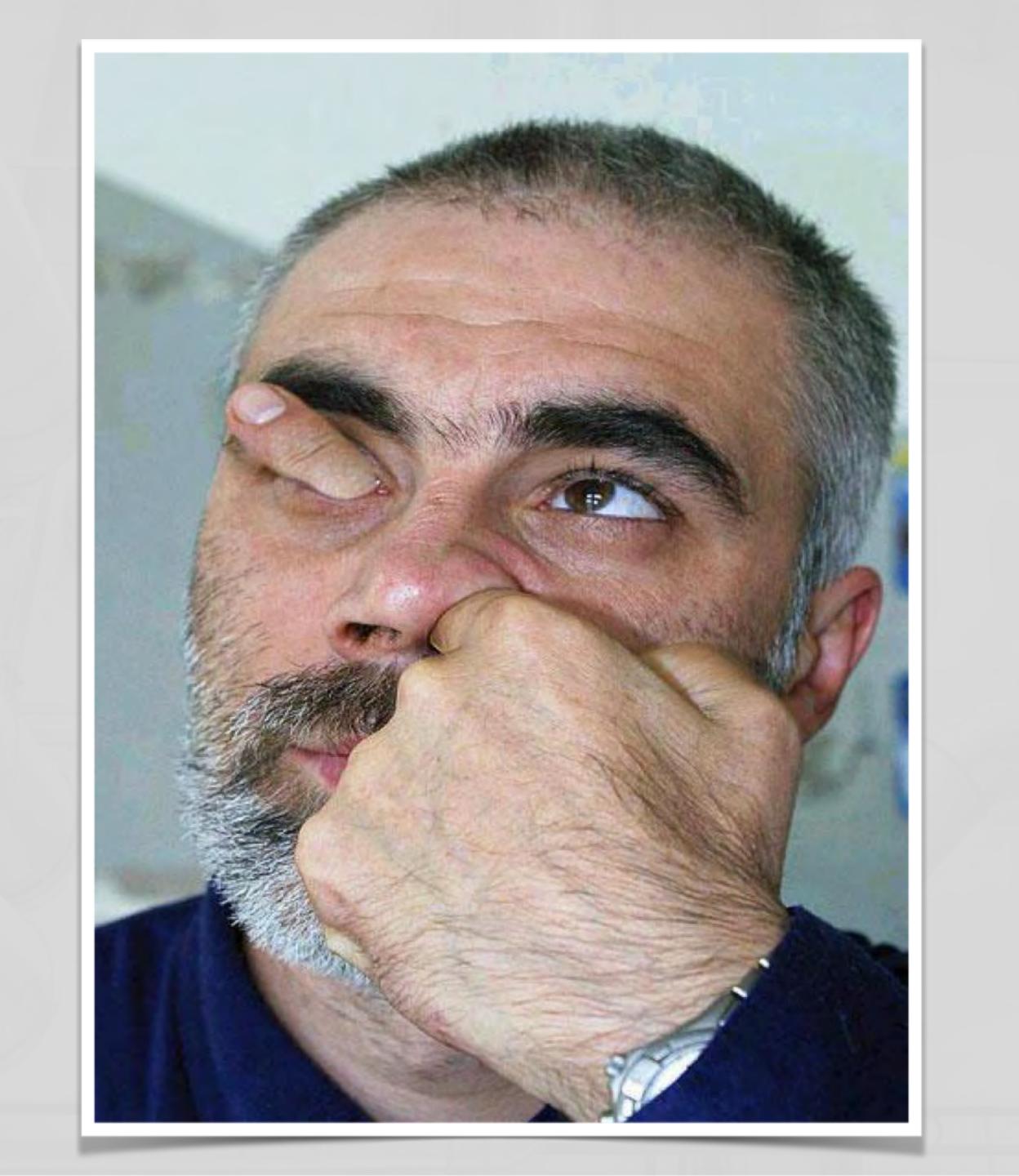
### 4 THEMES



Market Recovery/ Retention

Communication

Technology



# MANPOWER MIDWEST HIGHLIGHTS/ISSUES MIDWEST



Mandatory Journeyperson Upgrade Training

Non standard recruiting (i.e women, minorities)

Skill training (safety, etc.)

Member Assistance Programs (MAP)

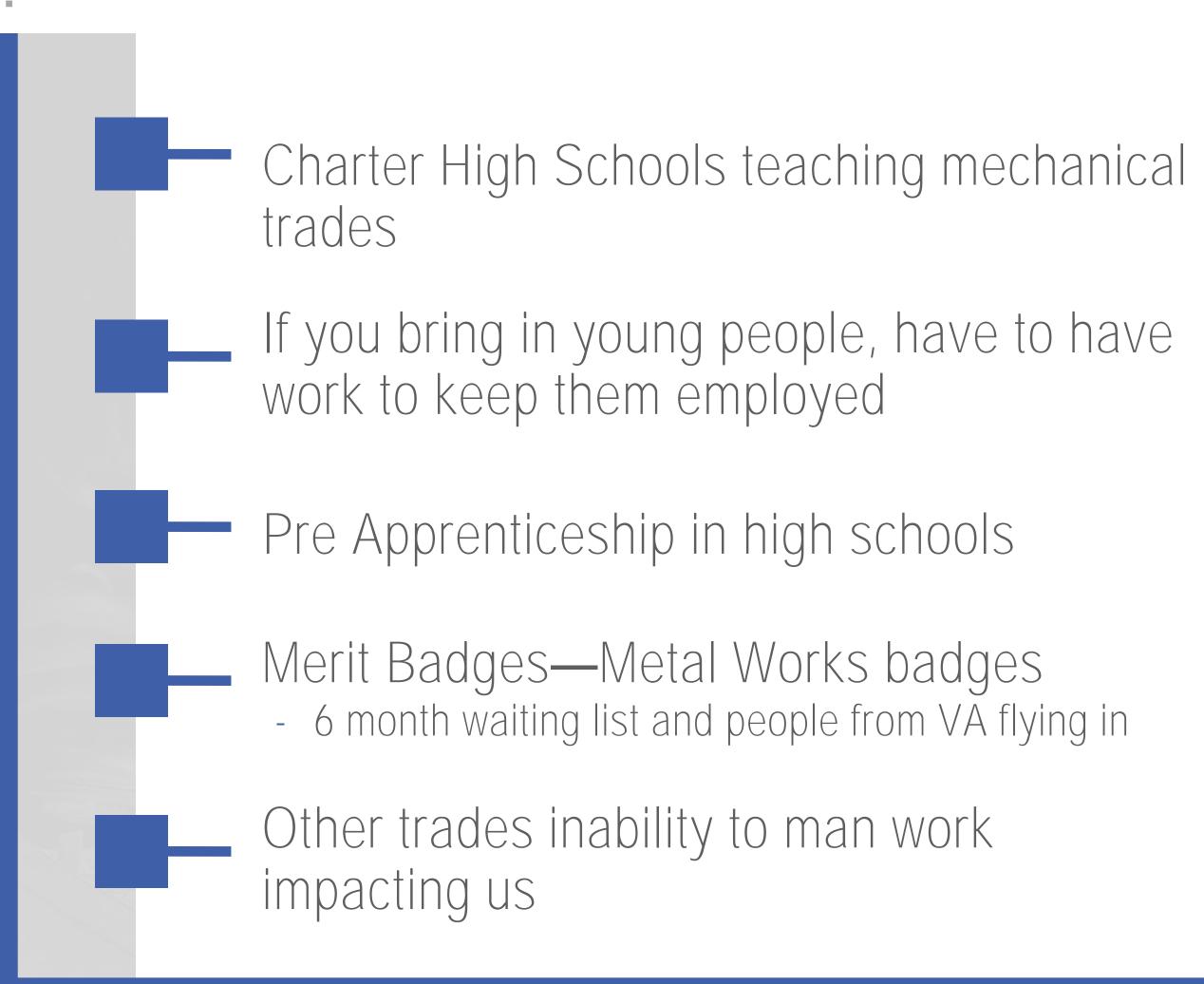
### MANPOWER WES-HIGHLIGHTS/ISSUES WES-



#### MANPOWER SOUTH/ HIGHLIGHTS/ISSUES SOUTHWEST



### MANPOWER SOUTH/ HIGHLIGHTS/ISSUES SOUTHWEST

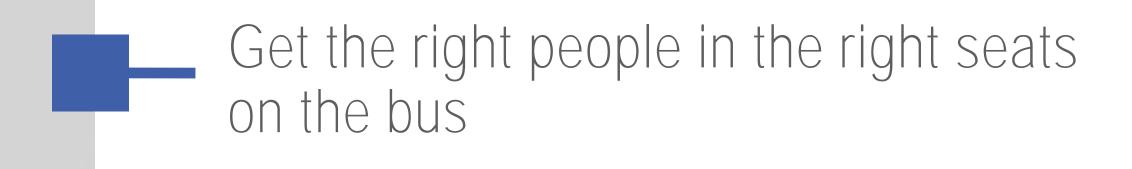


# MANPOWER EAST HIGHLIGHTS/ISSUES EAST



## MANPOWERIOTHER

## HIGHLIGHTS/ISSUES PRESENTATIONS



Referral programs/incentives

Develop plan to retain key people and know costs of turnover

Don't utilize same 'ol recruiting techniques

> Utilize Helmets to Hardhats, SMART Heroes program or other recruiting tools out there

#### MARKET RECOVERY/ RETENTION

#### MIDWEST

## Needed succession planning - Customers like stability

Never take a customer for granted

MAP's

Mentoring

Internal organizing

Harassment Training at all levels

MARKET RECOVERY/ RETENTION

WEST

## MARKET RETENTION

## SOUTHWEST

#### Houston has lost medical facility marketshare to non union

No one in the room said market share had grown in last 10 years

- -Pricing
  -Non union
- -Loss of contractors

Few areas had market recovery funds

I want SMART program (PHX)

#### MARKET RECOVERY/ RETENTION

#### SOUTH/ SOUTHWEST

Service Programs (PHX)

Residential Agreements (NM)

Creative uses of resolution 78

Light Commercial Agreements

Local 21 trying to get into residential market - ITI came into help

ITI business training

Local 22 - statewide light commercial program/agreement

Find a way to have "sheet metal" be in top results of employment searches

Rotating apprentices when laid off

Allowing apprentices to travel

#### MARKET RECOVERY/ RETENTION

EAST

# COMMUNICATION MIDWEST

Conduct regular LMCC meetings

Partnership requires open, honest and regular communication

Local 10 - All trades Labor/Management meetings to strategize

# COMMUNICATION

- Direct (face to face) communication is <u>KEY</u>
- Constant communication

- Labor/Management Retreat
  - Find/Identify projects/issues that Labor/Management can work on together

#### COMMUNICATION

#### SOUTH/ SOUTHWEST

#### Regular LMCC Meetings

- Formal agendas
- Monthly or quarterly
- Open line of communication at these meetings

#### DON'T wait for negotiations to get together

- Good communication requires
  - Being in same room
  - Choose a topic and be focused
  - Leave personalities/chips at the door
- Let past be past

# COMMUNICATION EAST

Better communication would cut down on grievances

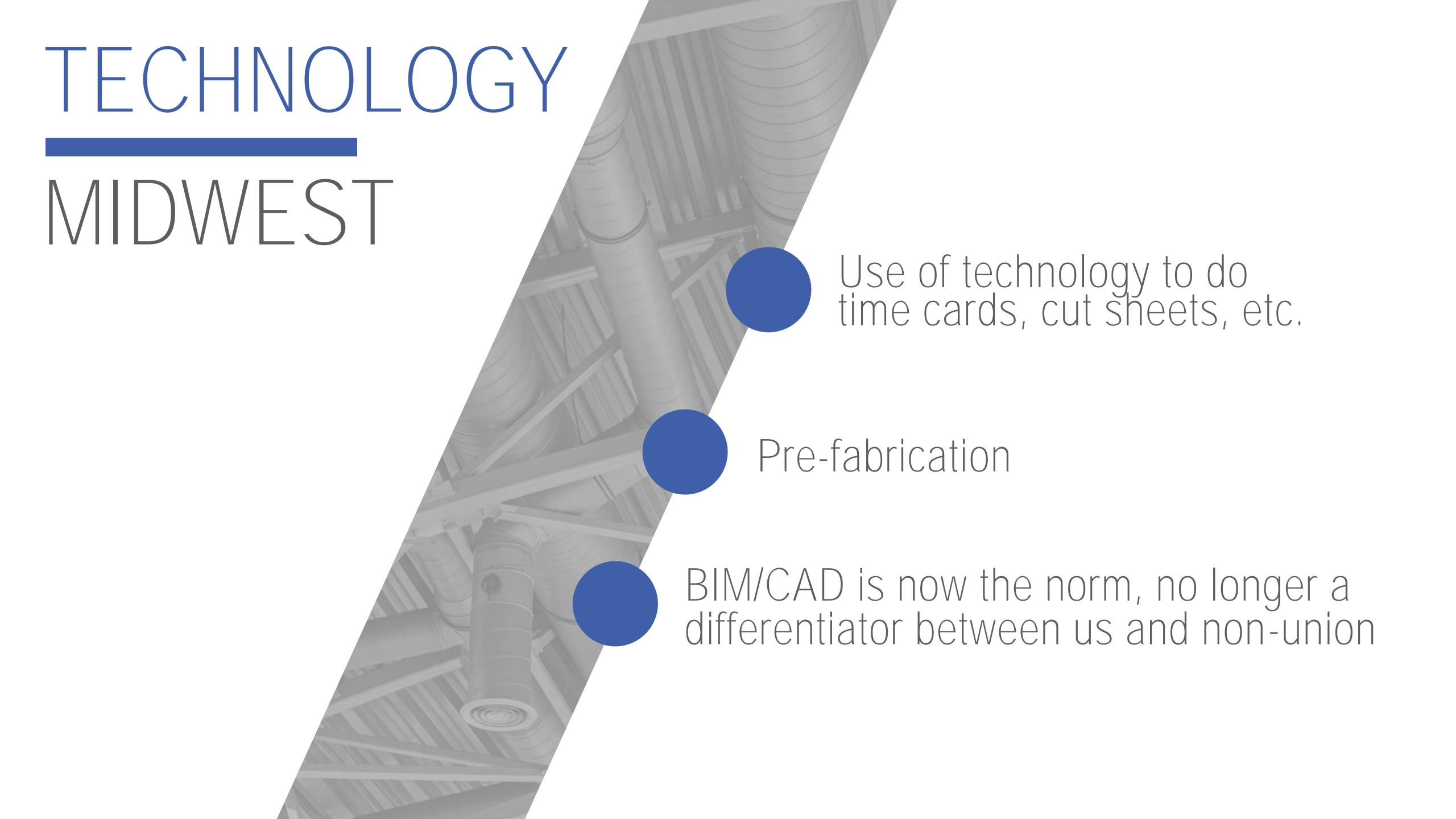
Resolve jurisdictional issues

#### COMMUNICATION

## PRESENTATIONS

No longer can we communicate the way we do naturally. We must communicate with strategy and intent to drive collaboration and understanding.

- Know the generational differences and how their leadership and communication styles differ
- Discover the differences in personality types and tools to effectively assess and bridge this knowledge gap





## TECHNOLOGY

SOUTH/ SOUTHWEST



Has become an equalizer

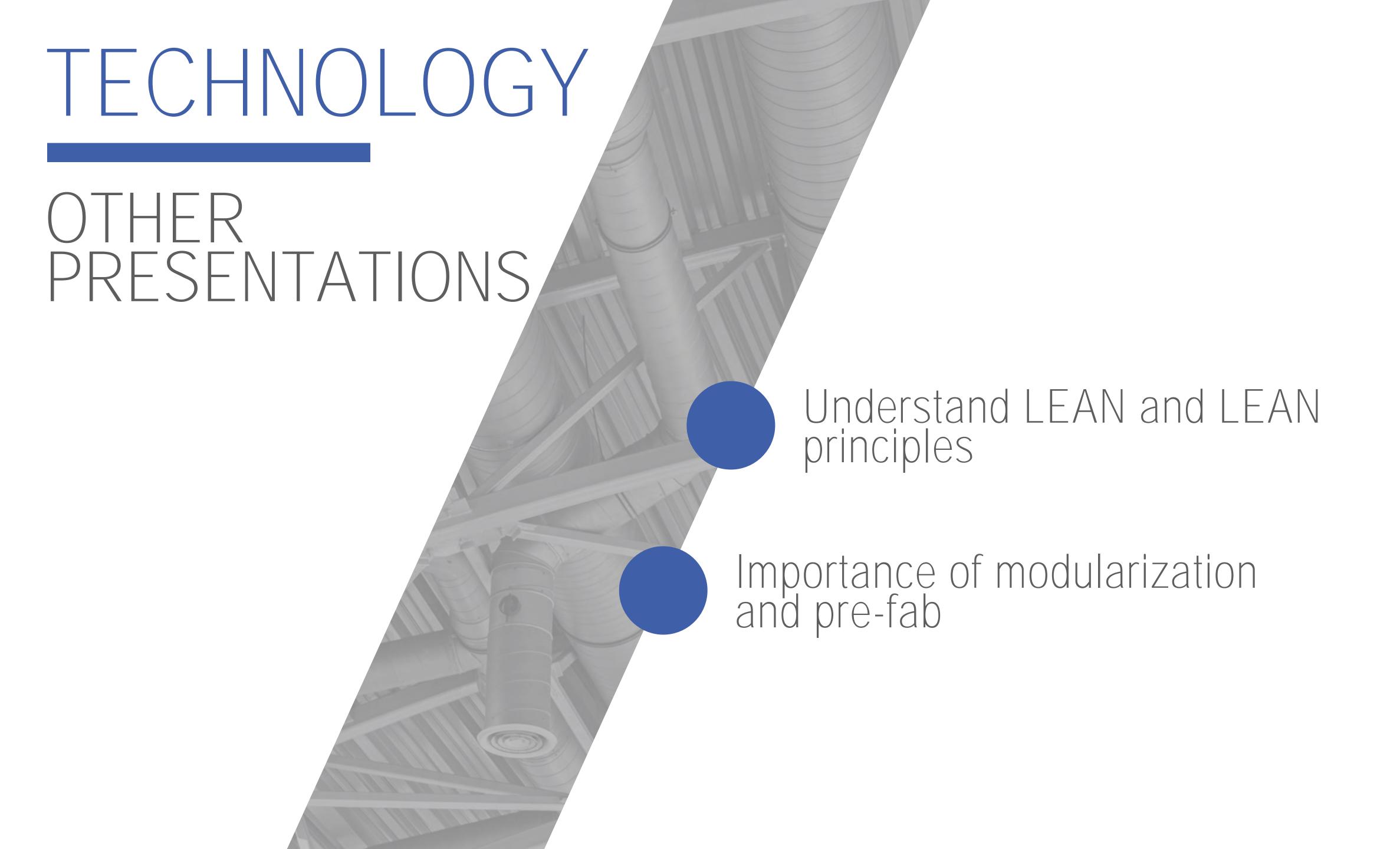
- Allows non union to compete at our level

Refocuses skills

Virtual welders, VR, etc.

Changes so fast, hard to keep up and cost of purchasing





### TAKEAWAYS

- Omnia mutantur nos et mutantur in illis
- Be prepared for new processes, structures, protocols (Team of Teams)
- If you're not at the table you'll be on the menu
- We're in this together
- This is a great industry to be participate in

### TAKEAWAYS

- Embrace Change
  - It takes both Labor and Management
  - If we don't shape our futures, it will get shaped for us
- When contractors and locals get along and have a healthy relationship, both are SUCCESSFUL
- Secret of getting ahead is getting started

### TAKEAWAYS

#### COMMUNICATE

Honest and frequent communication

#### COMMIT

- Commit to taking one thing and working on it
- Don't let momentum stop here

#### DELIVER

Our Customers deserve and demand it

